

## PRODUCT/PROCESS CHANGE NOTIFICATION (PCN)

**Number: 1908-2**  
**Date: 08/06/2019**  
**From: Dave Jahr**  
**Product Family: Intel Chipset Based LTE Socket Modems**  
**Effective Date: 8/31/2019**

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### Reason for Change:

Upgrades in cellular network infrastructure uncovered an incompatibility in the software stack provided by Intel chipsets. This may affect the way certain products decode the System Information Block (SIB) and can result in the inability to register on the LTE network. Telit LE910-NA1 Modules used in Janus LTE910CF and LTE910XF products that experience the inability to connect to LTE will retry other LTE towers or fall back to the next available appropriate (3G or 2G) network.

**Change Category:** Product change.

**Executive Summary:** A firmware change is recommended for LTE Socket Modems with Intel based chipsets. Products placed into operation prior to 7/1/18 should be updated to the newest firmware version. Janus can provide information on firmware suitability via IMEI numbers.

### Current Products Affected:

1. LTE910CF V7.00 TAUVN  
FW: 20.00.522
2. LTE910CF v7.00 TBUVN  
FW: 20.00.524
3. LTE910XF v7.00 TAUVN  
FW: 20.00.524

### Suggested New Part Numbers:

LTE910CF V7.00 TCUVN  
New FW: 20.00.525

LTE910CF v7.00 TCUVN  
New FW: 20.00.525

LTE910XF v7.00 TBUVN  
New FW: 20.00.525

**Details and Effect on Product Performance:** No impact to product performance should be observed.

**Process changeover completion:** Q3 2019.

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